



**FirstCaribbean**  
International Bank



FirstCaribbean International Bank (Barbados) Limited  
PO Box 604, Halifax Street  
Kingstown, St. Vincent  
Tel: 784 456-1706

Bank of St. Vincent & the Grenadines Ltd.  
PO Box 880, Kingstown,  
St Vincent & the Grenadines  
Tel: 784 457-1844

Dear Client

CIBC FirstCaribbean and Bank of St. Vincent & the Grenadines Ltd. (BOSVG) are pleased to advise that approval has been received for the sale of the assets of FirstCaribbean International Bank (Barbados) Limited in St. Vincent & the Grenadines to Bank of St. Vincent & the Grenadines Ltd.

We can give you our assurance that there will be an orderly transfer of client accounts between FirstCaribbean and BOSVG. Our teams have been working closely together to effect the transition, which is expected to occur within the coming months.

We commit to providing you with the necessary communication to ensure you know precisely when CIBC FirstCaribbean's service ends and BOSVG's begin, and what that means for the management of your accounts.

If you are currently a Corporate Banking or Merchant Services client of CIBC FirstCaribbean, you may also be contacted through our Relationship Management teams.

We thank you for your continuing patronage, and for your trust in the transition process. In the interim, should you have any queries, please contact us at:

**1. CIBC FirstCaribbean**

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|---------------------------------|--|
| a. Retail & Credit Card Clients | Mon to Fri – 24hrs/Sat -Sun 7:00 am to 12:00 Midnight<br>Tel# 1 866-743-2557 |
| b. Corporate Clients            | Tel# 784-452-5113  |
| c. Merchant Services            | Tel# 1-800-744-1168  |

**2. Bank of St. Vincent & the Grenadines**

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|----------------------------------|--|
| a. Commercial & Retail Lending – | Monifa Latham<br>Tel# 784-452-4118/Tel#784-531-6711<br>Email: mlatham@bosvg.com  |
| b. Merchant & Card Services –    | Ronda DaSilva<br>Tel# 784-452-4229   Tel#784-493-1744<br>Email:rglasgow@bosvg.com  |
| c. General Queries –             | Call Centre Team<br>Tel# 784-452-4375<br>Whatsapp #784-494-1844 (messages only)   #784-528-1844 (messages only)<br>Email: info@bosvg.com |

Yours truly

Donna Wellington  
Managing Director, Barbados & OECS  
CIBC FirstCaribbean International Bank

Derry Williams  
Managing Director,  
Bank of St. Vincent & Grenadines